



evropský
sociální
fond v ČR



EVROPSKÁ UNIE



MINISTERSTVO ŠKOLSTVÍ,
MLÁDEŽE A TĚLOVÝCHOVY



OP Vzdělávání
pro konkurenceschopnost

INVESTICE DO ROZVOJE VZDĚLÁVÁNÍ

(26) SERVICES

- conversation questions

(vocabulary practice)

SERVICES – Vocabulary practice

1) Are the sentences below true (T) or false (F)? Correct the false ones.

- a) Public services are provided by the government on a non-profit basis.
- b) Public services are commercial services.
- c) Public authorities do not have a responsibility to ensure public services for everyone.
- d) Public services cover everything from environmental protection to education.
- e) Usually, public services are more widely available in comparison with private services.

2) Which of the following services are (a) public, (b) private?

SERVICES – Vocabulary practice – ANSWER KEY

1) Are the sentences below true (T) or false (F)? Correct the false ones.

- a) TRUE
- b) FALSE – Public services **are NOT** commercial services.
- c) FALSE – Public authorities **HAVE** a responsibility to ensure...
- d) TRUE
- e) TRUE

1.1 Public services

broadcasting and communication services (n), education (n), environmental protection (n), fire service (n), healthcare (n), medical services/treatment (n), police service (n), public transport (n), rubbish removal/waste disposal (n),

social services (n), water and energy supply (n)

benefit from (v), need (sth) (v), use (sth) (v), regularly/often/rarely/hardly ever (adv)

1.2 Private services

customer services (at shops/banks) (n), dental check-ups at a private dentist (n),

go to a fitness centre/gym (v), (at the) hairdresser's (n), hair and nail salon (n),

use the internet (not just) for school stuff (v), go to a language school (v),

go to a restaurant/pub (v), go shopping (v)

How often: almost every day, (quite) often, twice a week, twice a year

1.3 Advertising

advertise (v), **advert(isement)** (informal **ad**) (n), **brochure** (n), (advertising/marketing)

campaign (n), (radio/TV) **commercial** (n), **leaflet** (n), **market research** (n),

place/put an advertisement (in a magazine/newspaper) (v), **poster** (n), **slogan** (n)

1.4 Banking and insurance

(bank / current / saving) **account** (n), **apply for** (a loan / a credit card) (v),

ATM (Automatic Teller Machine) (n), **cash machine** (n), **cash point** (n), **bank clerk** (n),

check (sb's) **account** (v), **cheque book** (n), **close an account** (v), **credit card holder** (n),

debit card (n), **deposit money** (v), **do banking online/via the internet/computer** (v),

get a loan / mortgage (v), **insurance** (n), **insured** (adj), **invest** (in stock/shares/bonds) (v),

loan (n), **money transfer** (n), **open an account** (v), **password** (n), **pay bills** (v),

pay interest (v), **pay off** (debt/a loan) (v), **transfer money** (v), **withdraw money** (v)

1.5 Post office

to **buy stamps** (v), to **collect packages** (v), to **collect** (sb's) **pension / allowance** (v),

to **collect registered post** (v), (to be) **delivered to** (a place) by a postman / mailman / mail

carrier, to **pay** (telephone / electricity) **bills** (v), to **place** (a letter) **in** a letterbox / postbox,

the post/the mail, to **post** (letters, packages / parcels, postcards) (v), to **send money** (v)

1.6 Restaurants

celebration (n), to **celebrate birthdays** (v), to **eat out** (v), **family reunion** (n),

to **have a reason to dress up** (v), to **meet sb's friends** (v), to **try different food** (v)

Types of restaurants: typical Czech pub / pizzeria / Chinese restaurant / fast food restaurant

/ café / cafeteria / confectioner's

How often: twice a week / month, usually / often / rarely..., from time to time

1.7 Forms of communication

to **call/phone** sb's friends, to **send text messages** (from / via sb's mobile phone),

to **send emails**, to **use ICQ**, to **write messages on** sb's **Facebook walls** (v),

to **write comments on** sb's **blogs** (v)

When/how often: ...when there's something interesting/important to say; in an emergency / if I need something quickly; rarely / almost never / only for a formal occasion / only if it was required for (a job application)

Comparisons: (the) fast(est), (the most) efficient (forms of communication)

1.8 Public transport

(at the) **bus stop** / **train station** / **tram stop** (n), **on board** (prep. phrase), to **buy tickets** (v),

to **be delayed** (v), **driver** (n), to **go by train/bus...** (v), to **be dis/satisfied with** (v),

to **move about in the city** (v), monthly/quarterly/annual **travel pass** (n),

ticket machine (n), to **travel** (v), to **use public transport** (v)

cheap / **delayed** / **dirty** / **expensive** / **fast** / **slow** / **vandalized** (adj), to go to most places (v)

There are many breakdowns.

1.9 Accommodation services

to **stay at** (a hostel) (v), to **sleep in** (a tent) (v), to **offer** a few / basic services (v), to **prefer**

Types of accommodation: bed and breakfast (n), budget hotels (n), campsite (n),

guest house (n), hostel (n), hotel (n), tent (n)

Equipment: bed, bunk, large rooms / dormitories, communal kitchen, communal showers, free Wi-Fi or internet connection in the lobby, luggage storage, private bathrooms / en suite bathrooms and toilets / its own bathroom (with a shower and toilet), a TV in the room

Comparisons: (more) **comfortable**, **cheap(er)**, (more) **expensive**

1.10 Social services

At a beautician

beautician (n), have your eyebrows plucked (v), ...

At the dry cleaner's:

come out (v), dry cleaner's (n), it won't come out (v), (a bad) stain on (sb's) coat (n)

Electrician:

blow a fuse (v), switch on/off (v), turn on/ff (v), electrotechnical devices / gadgets (hair dryer / washing machine / dishwasher / fridge / freezer, ...)

At the filling station:

filling station (n), a full tank of (n), run out of (v), turn on/off (v)

At the hairdresser's:

have a haircut (v), have (sb's) fringe shortened (v), get a trim (v)

At an insurance company:

burst (v), damage (n, v), (badly/severely) damaged (adj), fall on (v), flood (n, v), insurance company (n)

Plumber:

leaking water

At the shoe repairer's:

boots (n), break off (v), flip flops (n), heel (n), high-heeled shoes (n), shoe repairer (n), shoe repairer's (n), sandals (n), slip ons (n), slippers (n), trainers (n)

At a tailor:

have sth sewn (v), sew (v), tailor (n)